

MITCO Warranty Procedures

Whenever there is need to submit a tire for warranty, the following information will need to be completed along with pictures that clearly show the defect in the product. In cases where the picture is not clear as to the failure or there is need for additional inspection; the product may be required to be shipped back to our offices in Chattanooga, TN for further inspection. Please do not dispose of tire until credit has been issued.

Information required:

Date: _____

Customer # _____

Customer Name _____

Product Code Number on Tire _____

Size Description _____

Tread Depth _____

Description of Failures _____

Number of hours Run _____

Invoice # Purchased _____

Person making request _____

Contact phone # request _____

- You can type on the form save and email it to your sales rep along with Decent clear pictures of the defected tire.